



**Freezerworks**  
**Sample Management Software**

**Freezerworks Users Education Conference 2016**  
**Las Vegas, Nevada USA**  
**October 10-12, 2016**

**Tentative Agenda**

**(subject to change)**

## **Monday October 10**

8:30 – 9:00 Registration and Continental Breakfast

9:00 – 9:15 Welcome

9:15 – 10:00 **Freezerworks 2017 Overview and Users/Roles**

Hear all about the upcoming version of Freezerworks. The use of Roles will simplify setting up Users and assigning Permissions. User Preferences will be in the hands of the individual users, freeing up the system administrator for more critical tasks.

10:00 – 10:30 **New Freezerworks 2017 Field Types**

Always looking for ways to simplify your use of Freezerworks, we have added some new field types. Learn how these can help you in your sample management tasks.

10:30 – 11:30 **Freezerworks as a LIMS**

Many Freezerworks users utilize Freezerworks for sample management, and also utilize a LIMS for managing tests and results. But Freezerworks users are increasingly finding their preference for Freezerworks is driving them toward utilization of it for both, offering dramatic savings as well as simplifying workflow and training.

In this interactive session we will discuss the different ways Freezerworks can handle the tasks expected from a LIMS, so that attendees can report back to their institution on the pros and cons of making such a move.

11:30 – Noon **Validation and Upgrade Best Practices**

For those of you operating in a highly regulated industry, software validation is often a daunting and all-consuming task. As a result, you often have to delay important and highly desirable Freezerworks upgrades, hurting productivity and impacting product satisfaction. Find out what can and should be done between small releases versus large ones to ease the upgrade path, and how Freezerworks can assist with IQ/OQ documents and more.

Noon – 1:00 Plated Lunch Provided (Poster Session)

1:00 – 1:30

**Tips & Tricks**

One of the favorite recurring sessions every year. Pick up one or two tricks you didn't know!

1:30 – 2:30

Track 1: **Achieving Financial Sustainability**

Increasingly, biobanks and core research laboratories are expected to become self-sustaining entities. Find out how sites are using Freezerworks to meet this goal, and whether there is a potential revenue stream being missed by your site. Discover how Freezerworks is helping institutions achieve a measure of self-sufficiency through the Billing module and other features.

Track 2: **Training - Configure Entry Forms and Views**

2:30 – 3:30

**Roundtable Session 1**

Always the favorite of all our attendees, this is an opportunity to meet with other users to discuss problems, challenges, ideas, insights, and solutions!

3:30 – 3:45

Break (Poster Session)

3:45 – 4:30

**Freezerworks 2017 Advanced Search**

Searching just got a whole lot easier! And, more powerful!

End of Formal Sessions for Day 1

## **Tuesday, October 11**

8:30 – 9:00 Continental Breakfast (Poster Session)

9:00 – 10:00 **NEW! Freezerworks 2017 Workflow Tools**

The Freezerworks development team is excited to show users the workflow tools built into Freezerworks 2017. Learn how they can increase productivity and simplify staff training while standardizing multi-step processes in your sample management workflows.

10:00 – 10:15 Break (Poster Session)

10:15 – 11:15 **Track 1: Distributed vs Centralized: Pros and Cons**

This interactive session will help your IT staff determine whether your institution will be better served by distributing copies of Freezerworks among different sites and groups, or whether a single centralized version serving all groups and sites is best.

**Track 2: Training - Building Reports in Freezerworks**

11:15 – 12:15 **Roundtable Session 2**

12:15 – 1:15 Plated Lunch Provided (Poster Session)

1:15 – 1:45 **Tips & Tricks Part 2**

1:45 – 2:15 **Labeling Your Samples: How Can Automation and New Technologies Help?**

In this session we discuss the different options and technologies new and old for vial identification. We will discuss and explore:

- The pros and cons of pre-barcoded tubes and flatbed scanners
- What RFID offers, and what it doesn't
- The benefits and potential pitfalls of bar coding boxes.
- How and where do these new technologies offer significant gains in productivity.
- Where might the new technologies overpromise?
- Which labeling options are right for you?

2:15 – 2:30 Break (Poster Session)

2:30 – 3:30 **Track 1: Freezerworks 2017 Web Client**

The Web Client in Freezerworks 2017 is EXPANDED! It's been taking steroids and it shows!

**Track 2: Training - Patient Management**

3:30 – 4:30 **Roundtable Session 3**

End of Formal Sessions for Day 2

## **Wednesday October 12**

8:30 – 9:00 Continental Breakfast (Poster Session)

9:00 – 10:00 **Track 1: Freezerworks 2017 Protocol Management**

Learn how the Protocol Management module will streamline tasks for the lab manager/supervisor managing the increasing number of clinical trials. Pre-configure each Protocol's Visits, including expected Samples and Ordered Tests. Enroll Patients in Protocols to design a complete end to end application.

**Track 2: Training - Checkout, Check In, Shipping, Batch Entry**

10:00 – 10:15 Break (Poster Session)

10:15 – 11:15 **Integration with other systems**

Laboratory software offers great improvements in productivity, but often these gains are not fully realized when products do not interact with each other.

- Examples of how integration has been achieved in different Freezerworks sites
- The strengths and weaknesses of different approaches
- What makes an integration project successful
- When to use ODBC, SOAP, REST and why

11:15 – 12:15 **Roundtable Session 4**

12:15 – 1:15 Plated Lunch Provided (Poster Session)

1:15 – 1:45 **Tips and Tricks Part 3**

1:45 – 2:30 **Managing Multi-Well Plates**

Are you storing multi-well plates? What are some of the challenges? How can Freezerworks better meet your needs? Join us as we discuss some ideas and brainstorm some new ones.

2:30 Overtime: Q&A and Wrap Up

End of Formal Sessions for Final Day